



March 8, 2017

Re: Force majeure impacting Dow Corning® HV-495 Emulsion and Dow Corning HV-496 Emulsion

Dow Corning is currently experiencing serious supply disruptions due to declaration of Force Majeure for a surfactant used in Dow Corning HV-495 Emulsion and Dow Corning HV-496 Emulsion.

In light of this situation we have identified and evaluated an alternative grade of surfactant in these products. Pilot scale trials for both products have shown results to be equivalence and properties were confirmed to be within sales specifications. In addition, accelerated aging studies have shown no differences to the products made with the former surfactant.

Given these findings and the urgency of our supply situation we are proposing an emergency change to this alternative source of surfactant. This change will be effective immediately for Dow Corning HV-495 Emulsion and Dow Corning HV-496 Emulsion.

The materials affected are:

Material Number	Material Description
3251276	HV 495 EMULSION,KG,100KG-IBC
2881519	HV 495 EMULSION,KG,200KG-DR
4114845	HV 495 EMULSION,KG,KG-T/T
4027198	HV 495 EMULSION,KG,20KG-PAIL
4027197	HV 495 EMULSION,BOT,453ML-BOT
4124583	HV 496 EMULSION,KG,KG-T/T
4124703	HV 496 EMULSION, 20KG-JER
4124704	HV 496 EMULSION, 200KG-DR
4124705	HV 496 EMULSION, 1000KG-IBC
4125439	HV 496 EMULSION, BOT, 500ML-BOT

Please contact your local Dow Corning representative if you have any questions

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